

Latitude Luxury at Latitude 2026 - Frequently Asked Questions

What are the benefits to the Latitude Luxury Campsite?

Staying in the Luxury Campsite means making your festival experience as relaxing & convenient as possible. From the moment you arrive we'll be on h& to help make Latitude the most chilled out festival experience imaginable.

Arrive in style - while our concierge help with your luggage, we'll arrange your festival wristb&s & guide you to your accommodation. You can then enjoy a complimentary drink from our bar to help you relax into the vibe of the weekend.

The campsite also offers an A La Carte Restaurant, Bar & Chill Out Area; Complimentary Breakfast each morning (Friday - Monday); 24 Hour Reception; Toilets & Showers; Spa & Salon sessions available to book, Kids Cinema Tent & Secret Arena Bar.

Latitude Luxury is a stone's throw away from the festival, with its own dedicated entrance meaning you can be in the heart of the festival with a less than a 5-minute walk through the campsite.

Does my Latitude Luxury accommodation give me access to the festival too?

Festival Tickets are not included in your accommodation price & must be **booked separately**. Everyone staying in your Latitude Luxury accommodation must have a Weekend Camping ticket in St&ard Camping to gain entry. If you do not already have your Latitude festival tickets you can purchase them separately here.

What items can I not bring into the Latitude Luxury Campsite?

Please refer to the Latitude website for this information as the same restrictions apply to Latitude Luxury as the rest of the camping areas. The festival does not allow glass into any campsites - so unfortunately you cannot bring glass into Latitude Luxury.

Can I bring cooking equipment?

Please note, campfires & disposable barbecues are no longer allowed anywhere at Latitude, including the campsites. For further information on cooking equipment allowed at the festival see list of things you can & can't bring.

My friends have also booked accommodation in Latitude Luxury, can we be placed next to each other?

Please email us at <u>Latitude@VIPNation.co.uk</u> with the names of the Lead Bookers & your Booking Confirmation codes to register your request (e.g. 12-3456), but please note this may not always be possible - at Latitude Luxury we group the types of accommodation together, so please bear in mind if you & your friends have booked different accommodation types, this may make it difficult to fulfil your request. Our request deadline is 2 weeks before the festival – <u>Monday 6th July 2026</u>.

Will I receive anything for Latitude Luxury in the post?

No, there is one car pass per two people included with your accommodation, this will be emailed to you closer to the date of the festival.

Please note digital or physical scannable tickets are not sent out for Latitude Luxury accommodation bookings, information on how to check-in will be emailed with the arrival information pack approximately one week before the event.

Your Latitude Weekend Camping Festival Tickets will be available via your Ticketmaster account. Please get in touch with Ticketmaster if your tickets are not showing on your account - there is a 'contact us' button once you have logged onto Ticketmaster & they will be able to assist you.

Your Arrival to Latitude Luxury

Our staff will be on h& in the 24-hour reception to help in any way they can for your convenience throughout the weekend. We also provide a complimentary concierge service to assist with your luggage on arrival & departure.

Your Latitude Weekend Camping Festival tickets will be exchanged for your Latitude Luxury festival wristb&(s) when you arrive – & you'll then be shown to your accommodation. A reminder that everyone staying in a Latitude Luxury Accommodation must have a Latitude Weekend Ticket to access the campsite.

The Restaurant

Our restaurant will be serving a buffet breakfast each morning from Friday - Monday (included in the price of your accommodation). There will be a range of options including vegetarian & vegan, both hot & cold to dine in or take-away. The restaurant will remain open after breakfast service selling tasty snacks until late into the evening. Or grab a delicious à la carte dinner before heading into the festival for the night's entertainment.

Bar & Chill Out Area

The Latitude Luxury bar & chill out area is the perfect place to ease into the day with the papers & a drink, or to party late into the night with a cocktail prepared by our bartenders. Soak up some rays on a deckchair as you plan your day's entertainment or relax in the bar after a fun fuelled day.

Toilets & Showers

We'll have plenty of serviced toilets & showers for all Latitude Luxury campers.

On-Site Music

We are planning a great programme of entertainment throughout the weekend starting on Thursday night with live entertainment in the bar plus morning sessions during breakfast service.

Secret Arena Bar

An oasis in the heart of the festival for the exclusive use of Latitude Luxury pass holders, you will be able to enjoy the cocktail, wine & drinks list in our chill out tent or outside seating area & take advantage of the toilet facilities, all just a minute from the main stage.

The Spa & Salon

Our Spa will be offering first rate luxurious pampering for our guests in Latitude Luxury. Let our talented therapists relax you into the weekend or sooth those tired dancing legs before heading back to the real world. Spa treatments are now available to book.

Our Salon is also available - services on offer will include fabulous ladies & gents styling, makeup & the application of festival glitz & glamour. More details & information on how to book for the Salon will be released in the run up to the event.

Kids Cinema Tent

Our kids cinema tent is also available to help distract the little ones - allowing you time to enjoy a bottle of wine or afternoon tea. Children will need to be supervised by an adult.

Nanny Service

We are delighted to have Mortimer Nannies returning to Latitude Luxury & the Lounge. More information about how to book will be available soon. Please note to use their service in the Lounge, you must have Lounge Upgrades valid for the same day.

I still have some questions; can I contact you?

Yes, you can reach us via email <u>Latitude@VIPNation.co.uk</u>. Please note there will be a full information pack sent out approximately 1 week before the festival.

More information on the next page...

Please Note:

- Latitude Luxury is open from 9am on Thursday 23rd July until 12pm midday on Monday 27th July 2026.
- Everyone staying in your Latitude Luxury accommodation must have a regular Weekend Camping ticket to gain entry & only the advertised number of people for your tent size can stay in the accommodation. Anyone beyond the advertised capacity will not be permitted to stay in the structures
- Young people aged 17 years & under must be accompanied by a person aged 18 or over, proof of
 identity & age must be provided on request at the admission gate to the venue. A maximum of 4
 persons aged 17 years & under per person aged 18 or over will be allowed entry.
- Children aged 0-4 yrs can sleep in your accommodation with you in addition to the allowed capacity.
 However, please note that no beds or bedding will be provided for extra children, so please bring
 that with you or these can be purchased separately. Not all accommodations have extra space
 though, so please check by emailing Latitude@VIPNation.co.uk
- Teen tickets bought with accommodation can only be used if an Adult is also attending with Luxury accommodation.
- Mortimer Nannies are responsible for the nanny service in Latitude Luxury, more information will be available soon.
- Please respect your neighbours by observing the quiet time, keeping noise to a minimum after 12 (midnight).
- Please note some noise caused by festival production/vehicles will be unavoidable. Neighbouring fields will be playing music until late, so late night noise will occur throughout the weekend.
- 1 Luxury car parking pass is included per booking. For bookings accommodating 4 or more people, an additional pass will be sent.
- VIP Nation has the right to withhold, transfer & resale on accommodation & pitch products.
- Due to adverse weather or similar circumstance, customers may occasionally be asked to park slightly further from our usual Latitude Luxury car park.
- All images are of expected delivered accommodations but please be advised final products are subject to some minor changes (for example in furniture colouring or exact layout) depending on exact availability.
- Customers are liable to pay for any damage caused to structures or pitch accommodations not declared after inspection on arrival.
- No personal transport options such as bikes or scooters, both motorised & non-motorised are
 permitted on site. For more details of what you can & cannot bring into the festival see the Latitude
 website.
- If your accommodation includes power, this will be a three-pin plug for charging devices only. Using these plugs for anything other than charging may overload the circuit & cause power outages for your accommodation & those in the vicinity. Unsuitable items include but are not limited to: Coffee Machines, Hair Dryers, Mini Fridges, Kettles, & Cooking Equipment. Any unsuitable appliances used in accommodations will be confiscated by our security.
- Not all accommodations include power, please pay close attention to the descriptions. Phone charging will be available at reception for an extra cost.
- For questions or accessibility requirements for Latitude Luxury only please email
 <u>Latitude@VIPnation.co.uk</u>. A full Information pack will be sent to you by email within 1 week of the event.
- We will require a £50 refundable deposit upon check in.

Click <u>here</u> to view the VIP Nation terms & conditions.

Click <u>here</u> to view the Latitude festival terms & conditions.

For VIP Nation News, Offers & Updates please sign up here.