

# Latitude Luxury at Latitude 2024 – Frequently Asked Questions

# What are the benefits to the Latitude Luxury Campsite?

Staying in the Luxury Campsite means making your festival experience as relaxing and convenient as possible. From the moment you arrive we'll be on hand to help make Latitude the most chilled out festival experience imaginable.

Arrive in style - while our concierge help with your luggage, we'll arrange your festival wristbands and guide you to your accommodation. You can then enjoy a complimentary drink from our bar to help you relax into the vibe of the weekend.

The campsite also offers an A La Carte Restaurant, Bar & Chill Out Area; Complimentary Breakfast each morning (Friday - Monday); 24 Hour Reception; Toilets & Showers; Spa & Salon sessions available to book, Kids Cinema Tent and Secret Arena Bar.

Latitude Luxury is a stone's throw away from the festival, with its own dedicated entrance meaning you can be in the heart of the festival with a less than a 5-minute walk through the campsite.

# Does my Latitude Luxury accommodation give me access to the festival too?

Festival Tickets are not included in your accommodation price and must be **booked separately**. Everyone staying in your Latitude Luxury accommodation must have a Weekend Camping ticket in Standard Camping to gain entry. If you do not already have your Latitude festival tickets you can purchase them separately <u>here</u>.

#### What items can I not bring into the Latitude Luxury Campsite?

Please refer to the Latitude website for this information as the same restrictions apply to Latitude Luxury as the rest of the camping areas. The festival does not allow glass into any campsites - so unfortunately you cannot bring glass into Latitude Luxury.

#### Can I bring cooking equipment?

Please note, campfires and disposable barbecues are no longer allowed anywhere at Latitude, including the campsites. For further information on cooking equipment allowed at the festival see <u>list of things you can and can't bring</u>.

# My friends have also booked accommodation in Latitude Luxury, can we be placed next to each other?

Please email us at <u>vipnation@livenation.co.uk</u> with the names of the Lead Bookers and your Booking Confirmation codes to register your request (e.g. 12-3456), but please note this may not always be possible - at Latitude Luxury we group the types of accommodation together, so please bear in mind if you and your friends have booked different accommodation types, this may make it difficult to fulfil your request. Our request deadline is 2 weeks before the festival - the end of June 2024.

### I still have some questions; can I contact you?

Yes, you can reach us on <u>this link</u>. Please note there will be a full information pack sent out approximately 1 week before the festival.

### Your Arrival to Latitude Luxury

Our staff will be on hand in the 24-hour reception to help in any way they can for your convenience throughout the weekend. We also provide a complimentary concierge service to assist with your luggage on arrival and departure.

### The Restaurant

Our restaurant will be serving a buffet breakfast each morning from Friday - Monday (included in the price of your accommodation). There will be a range of options including vegetarian and vegan, both hot and cold to dine in or take-away. The restaurant will remain open after breakfast service selling tasty snacks until late into the evening. Or grab a delicious à la carte dinner before heading into the festival for the night's entertainment.

# Bar & Chill Out Area

The Latitude Luxury bar and chill out area is the perfect place to ease into the day with the papers and a drink, or to party late into the night with a cocktail prepared by our bartenders. Soak up some rays on a deckchair as you plan your day's entertainment or relax in the bar after a fun fuelled day.

#### **Toilets And Showers**

We'll have plenty of serviced toilets and showers for all Latitude Luxury campers.

#### **On-Site Music**

We are planning a great programme of entertainment throughout the weekend starting on Thursday night with live entertainment in the bar plus morning sessions during breakfast service.

#### Secret Arena Bar

An oasis in the heart of the festival for the exclusive use of Latitude Luxury pass holders, you will be able to enjoy the cocktail, wine and drinks list in our chill out tent or outside seating area and take advantage of the toilet facilities, all just a minute from the main stage.

### The Spa & Salon

Our Spa will be offering first rate luxurious pampering for our guests in Latitude Luxury. Let our talented therapists relax you into the weekend or sooth those tired dancing legs before heading back to the real world. Our Salon is also available - services on offer will include fabulous ladies and gents styling, makeup and the application of festival glitz and glamour. More details and information on how to book for the Spa & Salon will be released in the run up to the event.

# **Kids Cinema Tent**

Our kids cinema tent is also available to help distract the little ones - allowing you time to enjoy a bottle of wine or afternoon tea. Children will need to be supervised by an adult.

Please Note:

- Latitude Luxury is open from 9am on Thursday 25th July until 12pm midday on Monday 29th July 2024.
- Everyone staying in your Latitude Luxury accommodation must have a Weekend Camping ticket in Standard Camping to gain entry and only the advertised number of people for your tent size can stay in the accommodation.
- Young people aged 17 years and under must be accompanied by a person aged 18 or over, proof of identity and age must be provided on request at the admission gate to the venue. A maximum of 4 persons aged 17 years and under per person aged 18 or over will be allowed entry.
- Children aged 0-4 yrs can sleep in your accommodation with you in addition to the allowed capacity. However, please note that no beds or bedding will be provided for extra children, so please bring that with you or these can be purchased separately. Not all accommodations have extra space though, so please check by emailing <u>vipnation@livenation.co.uk</u>
- Teen tickets bought with accommodation can only be used if an Adult is also attending with Luxury accommodation.
- Latitude Luxury is a quiet campsite, so please keep noise to a minimum after 12 (midnight). Please respect your neighbours by observing the quiet time.
- Please note some noise caused by festival production / vehicles will be unavoidable. Neighbouring fields will be playing music until late - so late night noise will occur throughout the weekend.
- 1 Luxury car parking pass is included per booking. For bookings accommodating 4 or more people, an additional pass will be sent.
- Due to adverse weather or similar circumstance, customers may occasionally be asked to park slightly further from our usual Latitude Luxury car park.

- All images are of expected delivered accommodations but please be advised final products are subject to some minor changes (for example in furniture colouring or exact layout) depending on exact availability.
- For questions or accessibility requirements for Latitude Luxury only- please email vipnation@livenation.co.uk. A full Information pack will be sent to you by email within 1 week of the event.
- We will require a £50 refundable deposit upon check in.

Click <u>here</u> to view the VIP Nation terms and conditions. Click <u>here</u> to view the Latitude festival terms and conditions.