

## Terms and Conditions for ticket purchase by Payment Plan

1. **'Weekend Standard Camping and Family Camping'** tickets for Adult and/or Teen guests for Latitude Festival 2022 can be bought using the Payment Plan ("**PP**"), the terms of which are set out below, which allows eligible customers to pay for tickets over a number of payments, subject to overall ticket availability.
  2. The PP is available to any customer buying a ticket between **10am on 4th<sup>st</sup> March 2022 and 23:59 on 27<sup>th</sup> March 2022 (inclusive)** ("**Eligibility Period**"), subject to overall ticket availability and allows eligible customers to pay for a ticket over three (3) payments (each an "**Instalment**" and together the "**Instalments**"). The Eligibility Period may be shortened or extended by us at our discretion.
  3. The full price of your purchase of a ticket will be charged as below and includes all charges being the per ticket service charge, per transaction handling fee and per transaction delivery fee. Please note that the first payment is non-refundable even if a ticket is forfeited because of a missed Instalment (howsoever caused). The first Instalment (including service charge and handling fee) must be paid within the Eligibility Period.
- a) **ADULT TICKETS: 'Weekend Standard Camping'** ticket (**£235.20** per ticket plus a per ticket service charge of **£18.85**) plus an order processing fee of **£3.25**.

<b>Instalment</b>	<b>Amount</b>	<b>Due Date</b> (payments will be taken on or around the dates below)
First	£78.40 per ticket (plus a per ticket service charge of £18.85, and per transaction order processing fee of £3.25)	Immediately
Second	£78.40 per ticket	1 <sup>st</sup> May 2022
Third	£78.40 per ticket	1 <sup>st</sup> June 2022 <b>Failure to complete payment by 15<sup>th</sup> June will result in the cancelation of the booking. The first payment will be retained and any other received payments refunded.</b>

- b) **TEEN TICKETS: 'Weekend Standard Camping'** ticket (£162.40 per ticket plus a per ticket service charge of £13.00) and plus an order processing fee of £3.25.

<b>Instalment</b>	<b>Amount</b>	<b>Due Date</b> (payments will be taken on or around the dates below)
First	£54.13 (plus a per ticket service charge of £13.00 and per transaction order processing fee of £3.25)	Immediately
Second	£54.13 per ticket	1 <sup>st</sup> May 2022
Third	£54.14 per ticket	1 <sup>st</sup> June 2022 <b>Failure to complete payment by 15<sup>th</sup> June will result in the cancelation of the booking. The first payment will be retained and any other received payments refunded.</b>

**Please note: Child tickets added to a booking will be paid in full with the first payment. Child weekend tickets are £15.00 each.**

4. Subject to paragraph 11 below, the handling fee is non-refundable and no claim can be made to recover this money in any way whatsoever.
5. The first Instalment (including service charge and handling fee) will be charged to your credit or debit card immediately upon your election to purchase the ticket(s) during the Eligibility Period. Each subsequent Instalment will be automatically charged to your credit or debit card on or around the dates as set out in the PP schedule above, without further notice to you. If your card is declined, you will be contacted for an alternative card. Any alternative card used must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 5 (five) days of the relevant Instalment due date, your ticket(s) will be void/cancelled and you will not receive a refund of the handling fee. All other monies will be returned back to the original card within a further 14 (fourteen) working days and you will have no claim to any ticket(s).
6. The transaction will only be completed once your payments of all Instalments and fees have been processed and received in full and subject to the relevant fraud checks.
7. **If you do not pay any of the Instalments in full in accordance with paragraph 4 above, you will lose: (i) the handling fee; and (ii) the ticket(s) to which you were entitled under the PP.**
8. If you purchased any of the supplementary such as a campervan pass together with your tickets, you will be refunded the full price paid by you in respect of such supplementary items, in the

event that we cancel your tickets pursuant to clause 6 above. **No other supplementary items such as merchandise will be refunded in such circumstances:**

9. The PP requires that, at the time the first Instalment is made, you make a full commitment to purchase a ticket and to pay the full ticket price plus the applicable service charge, handling fee and delivery fee.
10. It is recommended that you ensure that adequate funds are available on your debit or credit card to ensure that payments are processed on the Instalment due dates as set out in the PP schedule and that your credit or debit card does not expire before the final Instalment can be charged.
11. The first payment is non-refundable, save where Latitude Festival 2022 is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
12. If your PP order is cancelled for any reason including due to non-payment of any instalment or suspected fraud, you will not be able to make up missed payments to reinstate your order. Following a PP cancellation or forfeit, if you still wish to purchase a ticket, you may do so, subject to availability. If you choose to begin a new PP, you will be subject to a new ticket price and a new service charge, handling fee and delivery fee and you will not be entitled to a refund on your handling fee from your previously cancelled or forfeited plan.
13. These special terms and conditions are in addition to Ticketmaster's purchase policy, available at: <https://www.ticketmaster.co.uk/legal/purchase.html> as well Latitude Festival 2022 terms and conditions available at <https://www.latitudefestival.com/index.php?s=terms+and+conditions&t=info>.
14. Tickets cannot be refunded or exchanged after your purchase has been completed, save as provided in Ticketmaster's purchase policy referred to in paragraph 13 above.
15. If you have any queries regarding the Latitude 2022 Payment Plan, please contact us at: *info@festivalrepublic.co.uk*